



OAKVILLE
& MILTON
**HUMANE
SOCIETY**

75 years of caring

Oakville & Milton Humane Society
Annual Report 2011

www.omhs.ca



***Speaking for those who cannot speak for themselves,
we can make a difference together!***



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EXECUTIVE DIRECTOR'S REPORT

The year 2011; what did it mean to the Society, what did it mean to the animals, the staff, the volunteers and the donors?

I have been gone from active involvement in Humane Society for the last three years so I am not able to give you a firsthand report but I can share what it meant to staff and volunteers when I spoke with them about the year that was 2011. As I expected everyone hit the highlights, but when I listened and watched, I learned a lot more.

The amount of dedication, commitment and perseverance that each staff member undertook during the ringworm closure was nothing less than heroic. . The new cleaning routines created multiple islands of staff members, never crossing paths with others as they were prohibited from walking freely through the shelter. The tasks at hand were no longer varied as they were dedicated to one area of the shelter and one species only. The cats adapted to the longer confinement but missed the cuddles of the cat socialize; Animal Care and other staff members and went out of their way to make sure the cats were continually loved. The dogs missed their volunteer dog walkers but staff took on the daunting task of exercising the dogs regularly and making them



feel special.

The feelings of excitement and glee that spread through the building when the Chihuahuas found their forever homes and were no longer confined to a dark, dirty environment.

The range of emotions felt by the APS department from when they first found Mea and then the numerous investigation challenges they faced to bring justice to Mea's owners were many...from disgust to frustration to joy. The verbal abuse and condemnation that the officers face daily in the course of trying to do their jobs, and the feeling of helplessness when their hands are tied by rules and regulations, investigations take too long or their orders & charges are overturned by the courts make this one of the most stressful jobs in the shelter.

Then you have the sound of relief and look of happiness when a family gets our call that we found their lost dog or cat and they rush down to the shelter to bring them home. This is what we are all about.

The one thing that is absolutely clear; working at the Oakville & Milton Humane Society is about the caring for the animals but it is the roller coaster of emotion that goes along with it. So thanks to all the staff, the volunteers and the donors that makes it possible for us to do what we love—"Speak for those who cannot speak for themselves"

Kim Millan
Interim Executive Director
Oakville & Milton
Humane Society

CHAIR'S REPORT

In 2011 the Oakville and Milton Humane Society's committed staff, dedicated volunteers, and caring donors enabled the Society to rescue injured or abused animals and promote animal welfare.

It was a year of major challenges and significant successes. Every single day staff saved animals in distress and addressed issues inherent in the Society's operation, but three specific situations stood out.

In January we went to the help of Mea, an emaciated dog tied up in a Milton garage. In November, after months of effort, the Oakville & Milton Humane Society made Ontario case law as the owners were given prison sentences, fined, and prohibited from owning, caring for or living with an animal for 10 years. This not only impacted these owners but demonstrated to Ontarians that animal abuse will not be tolerated here.

In April, the Society seized 33 Chihuahuas from squalid conditions

in an Oakville home - part of a hoarding situation. Our Officers were able to remove the tiny dogs to the safety and care of the shelter. While our Officers worked on laying charges under the OSPCA Act, our staff worked hard to restore not only the health but the trust of these great little dogs. Each one was part of our shelter family until we were able to find them the perfect 'forever' home.

In September several cases of ringworm were identified at the shelter. This situation was to close the shelter for 4 ½ months. It was handled diligently and with compassion. No animals were euthanized due to the outbreak. It did however challenge the staff and the finances of the Society. Individuals and corporate members of our community recognized the need for donations and came forward to help. Volunteers fostered animals. Veterinarians gave tremendous help through treatment and boarding animals.

Education continued to be one of our highest priorities and the results are in the ongoing improvement of animal welfare in our community. In 2011 this included school visits,

a sold out summer camp and after school program (although part of the latter program was curtailed due to the ringworm outbreak). When required, it also included direct communication with individuals about improved animal welfare.

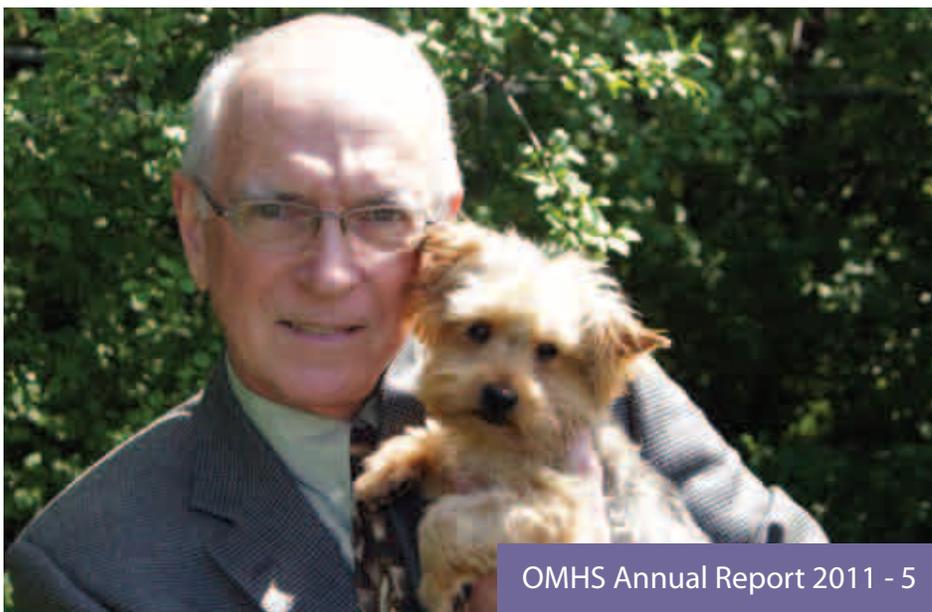
Fundraising continues to be vital to the Society's ability to do its job. Committed volunteers and staff again made their mark. Cause for Paws celebrated its 10th annual fundraising event at Appleby College. The second Mutt Strutt took place in Milton and the 5th Critters Gone Country in Oakville.

We have been working hard to develop a program for a, much needed new building. The planning and financial challenges are significant, but the ringworm outbreak made the need even more apparent. In the meantime we added trailers – at first they were added to deal with the ringworm outbreak but they have ended up being an integral part of the Society's strong animal health management system.

As I leave the position of Chair, I would like to thank everyone who provided their support during the year. As a final request I ask each of you to continue to support the effort to bring a bright future to this great Society and to the animals that so urgently need its help.



Ian Waid
Chair, Board of Directors
Oakville & Milton
Humane Society





Animal Care

The challenges were many in Animal Care in 2011, but there were also so many rewards. We believe that all of the animals in our care are part of our shelter family and to see them rise from squalid conditions like the Chihuahuas, or to regain their trust in people like Hailey and Joe (two dogs that really show the importance of our dog behaviour program), or to finally go home after our ringworm closure is what makes the Oakville & Milton Humane Society an amazing place to work.

Attendant, took each one of these tiny dogs to her heart. She and other staff kept them clean and comfortable every day. She worked alongside a volunteer to cuddle and socialize them every day.

Your donations made it possible for us to care for these great little dogs and every one of them would like to raise their paws in thanks! Hailey is a dog who was so very lucky to come into our care, it's hard to say if her story would have such a happy ending in many other shelters.

her trust as well as coping skills to help with her anxiety. Hailey also spent time in a foster home with a wonderful volunteer who gave her some great 'real life' experience.

Our dog walkers allowed Hailey to progress in learning to trust a wide variety of people. Our Customer Care department carefully matched Hailey with a family that would show her the love and understanding she so richly deserved. Today, Hailey is a much loved member of her 'forever' family!

The faith you show in our shelter through your donations is making miracles happen for dogs like Hailey and we are so grateful for your support!

September brought us a challenge that tested every part of the shelter.

Many of our procedures and protocols have changed due to our experience.

Ringworm, essentially an itchy and red fungal infection made its way into our shelter and nothing will ever be the same. On September 16th we closed the shelter to the public and began diagnosing, isolating and treating several ringworm cases in our cat population.

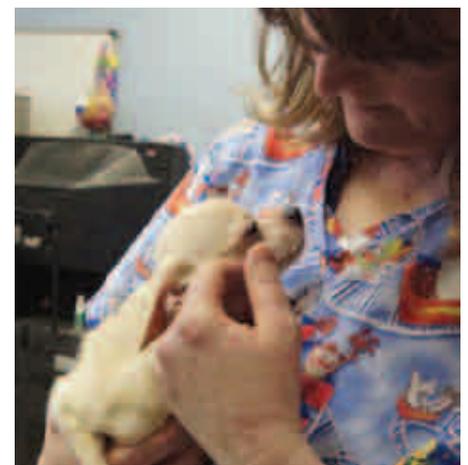
New protocols and procedures aimed at minimizing cross

The love for all living creatures is the most noble attribute of man. -- Charles Darwin

None of us will ever forget April 1st, 2011 when we rescued thirty three Chihuahuas from horrible conditions, shut in crates full of their own excrement in a home in Oakville.

Sabrina, our Senior Animal Care

Hailey is a wonderful sheltie mix dog who was part of our shelter family for over two years! She came in as a very frightened, shy and timid puppy who really didn't trust people. Genevieve, our Dog Behaviour Coordinator worked one on one with Hailey teaching



contamination were put in place and the air in the shelter smelled like rotten eggs as we did ongoing rounds of sulphur baths for the animals as a preventative treatment. Without our volunteers, staff worked hard to care for the over 300 animals in the building, coming in before work and after hours to walk the dogs and cuddle the cats.

We continued to honor our Animal Control contracts with the Towns of Oakville and Milton and new animals came in every day in need of sheltering.

We boarded stray animals at local Veterinary clinics and a boarding facility until we could re-unite them with their owners.

Pets who did not have a home were placed at adoption satellites throughout Oakville and Milton so that they could find their 'forever'

home. We are so grateful to all of the veterinary clinics, the boarding facility, and our adoption satellite partners for their support during this difficult time.

Staff and resources were stretched to the limit, but we were committed to the lives of each and every animal in our shelter and we knew what we were doing was the right thing to do. Four and a half long months later we flung open our doors and welcomed everyone back in with an adopt-a-thon that saw a record number of pets finding their forever home.

None of us will ever forget the months we spent in quarantine, or the generosity of folks like you who sent in donations, kind cards to lift our spirits and the box bottoms to many, many cans of pet food (our new disposable litter boxes).

Our success in beating ringworm

is your success in standing beside us throughout the closure and we couldn't possibly thank you enough!

Wildlife

As our communities are expanding, the space for wildlife is getting smaller and smaller which brings new challenges to the shelter.

We continue to take in orphaned baby animals and respond to calls regarding sick or injured wildlife.

We are so grateful to our wildlife driver volunteers who ensure their 'wild' passengers are transported quickly and safely to the wildlife rehabilitators so they can receive the care they need.





Since 1985, The Charlie Fund of the Oakville & Milton Humane Society has been saving the lives of ill and injured homeless animals thanks to the generous support of the community.



When people think of The Charlie Fund their first thought is emergency care for animals hit by cars, caught in traps, attacked by predators or suffering from abuse or neglect. You may be interested to know that The Charlie Fund is all that... and more!

The Charlie Fund is able to treat homeless animals for conditions which may become life threatening, including heart conditions; removals and biopsies of growths; bloodwork and testing for feline viruses and geriatric blood profiles...testing and treatments that can mean the difference between life and death!

We were so very grateful to have The Charlie Fund during our four month closure for ringworm infection; the fund purchased essential medication for the treatment of animals in the shelter and for the very important fungal cultures required to ensure animals were free of the infection.

The Charlie Fund exists because of folks like you who care about these homeless animals and believe, like we do, that they deserve a 'forever' home. We are so grateful for your support.

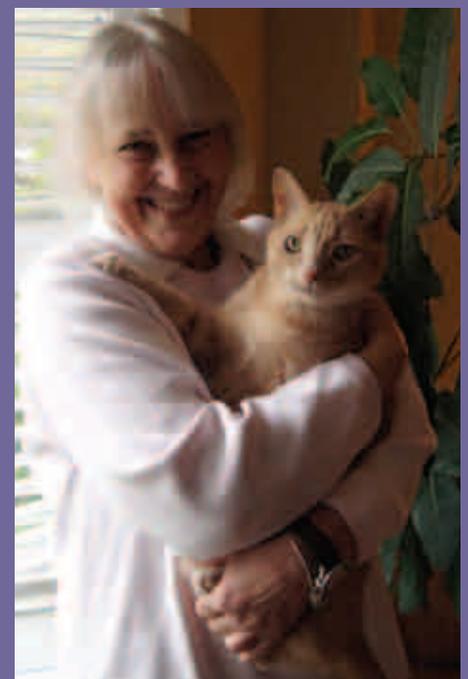
There are so many local veterinarians who support our efforts at The Charlie Fund. Each year we recognize a veterinarian/clinic for their commitment to the animals in our care. This year the award goes to Dr. Sarah Machell of North Oakville Animal Hospital in recognition and with much appreciation for their ongoing dedication to homeless animals in need.

'I have had the pleasure of adopting five cats from the Oakville & Milton Humane Society including Pinkerton. He first came to me as a foster cat recovering from surgery to amputate his fractured and badly injured hind leg. His recovery went well and I went on to adopt him.

It is thanks to The Charlie Fund that Pinkerton is alive and well today. I support The Charlie Fund because it saves lives. A homeless animal with a treatable illness or injury will go on to become someone's beloved pet because of the fund.

I am grateful that Pinkerton was given a second chance at life. Without The Charlie Fund, Pinkerton and countless others like him, would have faced very different endings'

*~ Linda Baril and Pinkerton
Volunteer Foster Parent and Charlie Fund donor*





Highlights	2010	2011
OSPCA Investigations	359	346
By-Law Investigations	704	484
Bite/DOLA Investigations	64	85
Rescue Wildlife	1280	1398
Stray Dogs	361	302
Stray Cats	374	346

ANIMAL PROTECTIVE SERVICES

This year was a year of great dedication and perseverance on the part of our Animal Protective Services Officers.

The cases were not easy, not short and definitely required a strong team to ‘speak for those who cannot speak for themselves.’

In January we rescued a severely emaciated dog named ‘Mea’ from a bitterly cold garage where she had been left to starve. It required a large amount of patience with our justice system to make sure that Mea’s owners would be made to pay for their wilful neglect of this great dog and to ensure that they would never be able to do this to another animal.

Mea’s owners received a landmark sentence under the OSPCA Act. In addition the case has been made part of Canadian case law and will act as a precedent in future animal welfare cases. ‘Mea’ has survived much in her life and is now ready for her ‘forever’ home...one where she will be warm and safe and very well loved for the rest of her life.

Our Officers will never forget what they were doing when they received the call to assist in the removal of thirty three Chihuahuas from a hoarding situation. It was ‘all hands on deck’ as they carefully and gently removed each of these tiny dogs from cramped cages where they

were living in their own filth and brought them back to the shelter where staff, volunteers and a veterinarian were waiting to care for them. And later, they spoke for them in court, ensuring that their owner will never again collect animals that they cannot care for.

These are just two examples of the 531 OSPCA related investigations we conducted in 2011. Our Officers are out in the heat of summer, the cold of winter, late at night and early in the morning to investigate possible cases of abuse, cruelty and neglect. They are passionate about the job they do and will always be the voice for any animal in need.



We can judge the heart of a man by his treatment of animals.” -- Immanuel Kant

COMMUNITY OUTREACH AND EDUCATION

We know that the future of animal welfare is in the tiny hands of today's children and we are dedicated to humane education for that very reason. Our school visits give us the opportunity to take lessons of responsibility, compassion and empathy into classrooms in Oakville and Milton, often bringing with us one of our animal ambassadors. This past year has seen school visits increase particularly in the Town of Milton where students and teachers alike were committed to making our world a kinder place for animals.

Ringworm touched every area of the shelter, including humane

education as our extremely popular after-school Kindness Clubs had to be cancelled during our shelter closure. There was great excitement as soon as we were able to re-start the program, on the part of the children and the shelter animals who missed their weekly visits.

Kids and Critters Summer Camp had totally new programming for 8 weeks of summer camp and we were very lucky that Jenny Norman was able to once again head up this exciting summer of fun and learning!

We were so very grateful to the Rotary Club of Oakville-Trafalgar



for their generous funding of the campfield trips to the Toronto Zoo, Touch N Go Farms, Crawford Lake and Mountsberg Conservation Area. Rotary's generosity also made it possible for the shelter to offer camp bursaries to Big Brothers Big Sisters, giving kids a



When asked why do I volunteer, I literally could talk for hours. Honestly, I followed my heart. I love animals and I love cats. I take time, even when at my busiest, to do something I feel important and now over 15 years later I hate to think of my life without volunteering here. Each and every minute I spend with our cats I am touched by what they give to me. It is the kitties who deserve so much credit, I am so very lucky to be a small part of their lives until they find their forever home.....I cannot imagine my life without them. Mom was a great supporter of the shelter. She gave to the new socializing rooms. Unfortunately she died just before the rooms were finished. Mom loved so much hearing my weekly stories. Mom would visit the kitties when she could, when she got too sick to come she wanted me to take pictures of the cats to show her, and she looked forward to my weekly stories. When she knew she didn't have long, mom asked that when she died that if people wanted to do anything in her memory she wanted donations made to the Oakville Humane Society. She received enough to get a boulder and we also purchased a tree leaf.....mom's memory lives on with the animals

~Kristine Clare and Rudolfo



“Until one has loved an animal, a part of one’s soul remains unawakened.” -- *Anatole France*

summer they’ll never forget!

Our Community Outreach takes our message to the towns of Oakville and Milton with wonderful results. We had our first of what we hope will be many invitations to the Town of Milton

Canada Day celebration for a fun-filled day of sharing our story with people of Milton.

Events like Oakville’s Midnight Madness, the Town of Oakville & Town of Milton Santa Claus parades, Lifestyle shows and many

others give us the opportunity to educate, inform and answer questions from the people who make our work possible and we are always thrilled for the opportunity.

EDUCATION

	Jan	Feb	Mar	April	May	June	July	Aug	Sep	Oct	Nov	Dec	Total
Preschool	1	2	10	6	2	4	3	1	2	3	0	0	34
Elementary	1	2	31	5	1	1	0	0	0	2	10	3	56
High School	0	0	0	0	1	1	0	0	0	0	0	0	92
Tours	3	1	3	2	2	1	2	0	0	0	0	0	14
Projects	3	2	2	2	2	0	0	0	0	1	0	0	12
Adult	1	0	0	0	0	0	0	0	0	0	0	0	1
Outside Camps	0	0	0	0	0	0	1	5	0	0	0	0	6

	Jan	Feb	Mar	April	May	June	July	Aug	Sep	Oct	Nov	Dec	Total
Patch	1	2	16	6	2	4	3	1	2	3	0	0	40
# of kids	15	30	270	90	30	60	45	15	30	45	0	0	630

VOLUNTEERS

We rely on our amazing volunteers in virtually every area of the shelter, from cat socializing and dog walking, to data entry, front desk and wildlife driving, their passion and enthusiasm makes a difference each day.

We always say 'we couldn't do half of what we do without our volunteers' and this became crystal clear during our four month

closure when no volunteers could come into the shelter. While they couldn't be in the shelter, they were so very supportive and we kept in close contact with them throughout the closure

We missed their hard work and dedication to the animals... we missed their commitment in giving of their time each and every week...but most of all we

missed them. The halls were too quiet without their laughter; our offices seemed empty without them stopping by to share a story about a new cat that had just come in or a dog that learned a new trick.

Volunteers are the heart of our shelter and we are so happy they have returned!

The question is not, "Can they reason?" nor, "Can they talk?" but rather, "Can they suffer?" -- Jeremy Bentham



'I volunteer at the Oakville & Milton Humane Society because the dogs teach me how to live in the moment, forgive the past and experience pure joy. They ask for so little and give so much!

I donate because I know that the staff at the shelter love the animals, I see first-hand the excellent care they receive. They don't give up until the perfect home is found for each animal, no matter how long it takes.'

~ Stella Mousseau with Georgia and Sharpie

Acts of Kindness, even in the simplest ways, are what make our lives meaningful, bringing happiness to ourselves and others.

-- His Holiness the Dalai Lama



	IN SHELTER	OUT OF SHELTER	TOTAL
Total Volunteers at end of 2011	121	90	211
New Volunteers in 2011	84		
Events	13		
Education	6		
Gardening	0		
Cat Socializers	6		
Cat Matchmakers	0		
Dog Trainers	11		
Foster Homes	37		
Office Help	5		
Sml Animal Socializers	0		
Wildlife Drivers	0		
Kennel Help	6		
Pet Therapy	0		
Total Hours for 2011	5096.5		

FUND DEVELOPMENT

Fundraising was never more important, more challenging or more rewarding than in 2011!

Important, as we bravely faced our ringworm quarantine with the commitment that no animal would be euthanized as the result of the outbreak...a commitment we are so happy to report we kept, regardless of the financial cost.

Challenging, with the shelter closed to the public for four months, we worried 'would the community forget us? Would they think we had closed forever?

Rewarding, because over and over the animal lovers of Oakville and Milton showed how much

they cared, by sending generous gifts, supporting our events and hosting their own events to help raise much needed funds. Far from being forgotten, we were close to the hearts and minds of our communities and we are so very grateful for your support.

You were there when we rescued thirty three Chihuahuas with donations that helped us to give them everything they needed to heal. Oliver Pets & Co shoppers purchased special 'Chihuahua' kits with a toy and collar and a leash

to give these little guys a new start in their 'forever' home. You brought in the proceeds from yard sales and lemonade stands, all of it with these great little dogs in mind.

Whole Food Markets were the best neighbour we could ask for, hosting not one but two fundraising events. The first, a Long Table Dinner was a wonderful opportunity to eat scrumptious food alongside other animal lovers, share stories and bid on artwork donated by the

"We donate to the shelter because of our love for the animals and our wish for them to find the very best homes they possibly can. It is our way of giving back to the community and shelter we feel so fortunate to be a part of in some small way."

Early retirement allowed us to take a look at what we would like to do with our newfound time reserves.

We spend our time mainly socializing cats, giving them playtime exercise and grooming, and working with those that may have special needs to better prepare them for adoption. We also do photography work for website purposes and posters.

The tremendous reward for us is seeing the happiness these little souls derive from handling and playtime. Some very shy cats come out of their shells when we have spent time reassuring them that all is well with their time spent with humans. It's so marvelous when we witness these formerly timid felines grow to trust and seek out human companionship.

We hope to continue to help these wonderful little souls for many years to come.

~Brian and Nancy Villemaire





“No one could make a greater mistake than he who did nothing because he could only do a little.” -- Edmund Burke

special needs students of West Credit Secondary School. The paintings were done of shelter animals and touched the hearts of everyone at the dinner.

The second was a 5% Day which was held during our ringworm closure. The money raised was so very helpful as was the opportunity to talk with folks about the reality of the closure and important their support was during this time.

It was a special year for a very special event as Cause for Paws celebrated 10 years of raising money to support our dog behaviour program. The event that kicks off summer in Oakville, this martini party and auction on the beautiful grounds of Appleby College is made possible through the hard work, dedication and passion of the Cause for Paws committee. This year's event raised over \$105,000...so much that they were able to contribute to our Charlie Fund and our spay/neuter programs too!

loving brides without their help.

We were also the recipients of two grants from The Gear Foundation. William Gear was a beagle breeder in Milton and chaired our board of directors for 10 years. He believed whole heartedly in our mission and we are so grateful to the Foundation that bears his name.

Our ringworm closure showed us how truly devoted our donors are, as we received so many additional donations to help us get through what can only be described as a 'natural disaster'. In addition, we heard from many new donors



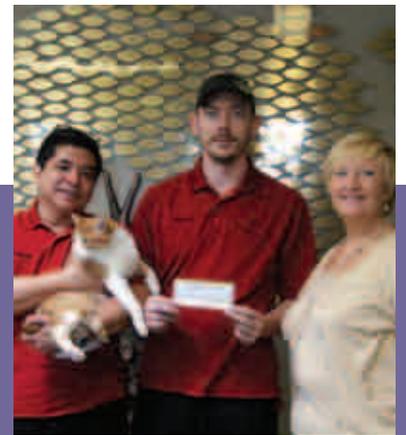
2011 was our second year as the charity of choice for The Total Wedding Show and we are so grateful for their kindness. In addition to giving a significant donation from the proceeds of ticket sales, the Total Wedding Show gives us a free fully equipped booth at the show to promote our Wedding Favour Program. This has been key to the success of the program and we couldn't reach all these animal





who wanted to help us through this challenging time. Your donations made all the difference in the world to our success as did your kind words and donations of items we needed.

So whether you dropped off a donation, sent in a cheque, became a monthly donor, held an event, attended an event, or dropped an extra loonie or toonie in our donation boxes, please know that you have changed the lives of animals with nowhere else to turn and they...and we, thank you.





Why have I stayed at the OMHS volunteering for so many years? Main reason – I love the animals! Many, many animals come through the shelter, frightened, puzzled and wondering ‘why am I here? Some abused and scared – that’s when the staff and then the volunteers start their programs. As time progresses we begin to see the difference in our ‘babies’. With loving care, training and socializing, playing and learning to trust...they become just like normal animals. It’s very rewarding to see these happenings over the years. It gives you a great feeling! I’ve met some wonderful people at the shelter, some have become good friends and we give each other support and genuine affection.

Many, many changes have taken place during my stay as a volunteer. I miss the people who have gone on to other jobs or schools, but we meet new great people too! I have found it a joy to help in any way I can on different projects.

I hope to volunteer and donate to the shelter for as long as I can – it’s been and continues to be a great experience!

~ Ginny Rutherford and Webster.

CUSTOMER CARE

Our Customer Care Department is dedicated to making matches that last a lifetime, bringing people and pets together to form bonds that join them at the heart.

We also act as a resource to our communities, offering guidance, education and support to our adopters and to the community at large. When the bond is broken, for whatever reason and an owner needs to find a new home for a pet, Customer Care is there, with tips on re-homing and when space permits, taking in their pet and finding it a new 'forever' home.

Customer Care are often the first folks you see when you come to the shelter as we answer phones and run the front desk, fielding calls



from the community, directing folks to our adoptable pets, taking in injured and orphaned wildlife, lost and found pets and all with a warm smile and an enthusiasm that is contagious!

This year was a very busy one in Customer Care as in addition to

all the regular adoptions, we were able to find terrific homes for 32 of the Chihuahuas in our care. One little guy, Cheeno, was the most shy and is just now ready for his new home.

Ringworm was a logistical challenge for our Customer Care team and they were so grateful to PetSmart in Oakville, Pet Valu in Clarkson, Oliver Pets & Co in Oakville and Ruffins Pet Nutrition in Milton for becoming adoption satellites during the closure. We are happy to report that all of the adoption satellites are continuing to work with us, giving us more opportunities to showcase our shelter pets to potential adopters.

Once the shelter doors were open again, we held an incredibly successful adopt-a-thon, which meant that pets that had been with us for over four months (and some much longer!) were now in happy homes!

Stray Cats	866
Cats Surrendered by owners	101
Shelter Offspring	93
Total Cats received at shelter	1060
Cats Returned to owners	134
Cats Adopted	670
Total Cats given homes	804
Stray Dogs	439
Dogs surrendered by owners	74
Total dogs received at shelter	513
Dogs Returned to Owner	385
Dogs Adopted	125
Total Dogs given homes	510
Other stray domestic animals received at shelter	40
Other small domestic animals surrendered by owners	47
Total domestic animals received at shelter	87
Other small domestic animals adopted	72
Returned to owner	5
Total other given homes	77



HAPPY TAILS

'Winnie is like our 4th child! She puts up with Henry our 2 year old (who enjoys chasing her through the house), and she sleeps with the girls alternating from one to the other each and every night. Best of all she has taught all of our kids about the responsibility of caring for an animal and they really enjoy it! Winnie is such a wonderful addition to our family. Thank you Oakville & Milton Humane Society!'

~ Kirsten Chapman



'Vyvyan and I wanted to send you a brief update about Penny. She's doing extremely well. She gets more and more confident each day. Penny and Jack have fallen in love and spend most of the day running around and wrestling each other.'

'Have you managed to find homes for any of the other Chis? We hope they're all doing well and finding loving homes. We're thinking of them and will continue to keep you updated on Penny's progress.'

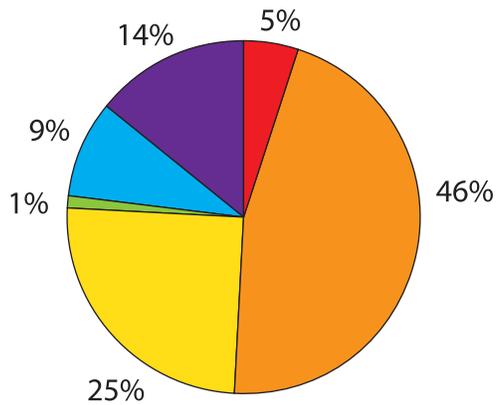
~ Ashley Brooke Campbell

FINANCIAL RESULTS

Statement of Operations

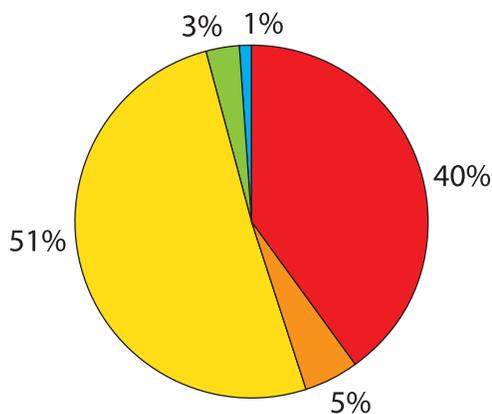
For the Year Ended December 31, 2011

	2011	2010
REVENUES		
Adoptions	116,740	131,282
Animal Control	970,600	936,550
Fundraising	553,789	457,616
Restricted Funds - IT and Education Room	26,101	29,235
Bequests	201,441	354,355
General Shelter	301,127	318,081
Other Income	3,140	3,301
Total Revenues	2,172,938	2,230,420
EXPENSES		
Animal Care and Protection Services	812,974	859,719
Fundraising	108,036	122,621
General Shelter and Admin	1,041,725	1,078,586
Amortization	66,905	67,982
Interest and Bank Charges	23,513	22,270
Total Expenses	2,053,153	2,151,178
Excess of Revenues over Expenses	119,785	79,242



2011 REVENUES

■ Adoptions	116,740
■ Animal Control	970,600
■ Fundraising	553,789
■ Restricted Funds - IT and Education Room	26,101
■ Bequests	201,441
■ General Shelter	301,127
 Other Income	3,140



2011 EXPENSES

■ Animal Care and Protection Services	812,974
■ Fundraising	108,036
■ General Shelter and Admin	1,041,725
■ Amortization	66,905
■ Interest and Bank Charges	23,513

Balance Sheet as at December 31, 2011

	2011	2010
ASSETS		
Current		
Bank	7,756	25,312
Term Deposits	50,700	-
Accounts Receivable	49,085	40,967
Prepaid Expenses	1,140	1,113
Total Current Assets	108,681	67,392
Restricted Cash and Term Deposits	226,477	223,010
Property and Equipment	532,679	557,826
	867,837	848,228
LIABILITIES		
Current		
Bank Indebtedness	-	-
Accounts Payable and Accrued Liabilities	160,281	186,417
Demand Loan Payable	-	-
Deferred Revenue	1,125	10,000
Current Portion of Loan Payable	-	5,220
Current Portion of Capital Lease Obligation	-	18,400
Total Current Liabilities	161,406	220,037
Loan Payable	-	-
Capital Lease Obligation	-	16,316
Deferred Building Campaign Contribution	186,749	185,877
Deferred Education Room Contributions	34,311	36,117
Deferred IT Project Contributions	70,936	95,231
	453,402	553,578
NET ASSETS		
Invested in Property and Equipment	532,679	557,826
Charlie Fund	38,475	21,860
Unrestricted	(156,719)	(285,036)
	414,435	294,650
	867,837	848,228



Mr. William Gear, founder of The Gear Foundation with one of his much loved beagles.

Dear Brenda,

I'm sorry to hear about the ringworm disease and having to close the shelter. I just heard it today in fetch and I have included a cheque for \$50.00 to help cure the ringworm. I am still trying to form a dog pack for the mutt strutt (assuming it's still on) but I haven't heard back from a few people so I might just do it alone. By the way if I did win one of the prizes I would donate it back to you to help cure the ringworm even better. Thanks for taking such good care of the animals up there and for being the most determined shelter to not euthanize the animals in your care and create happy endings for them all. See you October 16th

Hannah



Hannah Rechtshaffen, recipient of the 2010 PATCH Award with Frank Apa of Oakville Toyota Scion and Lexus of Oakville, founder of the PATCH program.

Since 1936 we have protected, cared for and advocated on behalf of the animals of Oakville, Milton and the surrounding area. This year over 5,000 animals will come through our doors, some with nowhere else to turn.

We take in and care for sick, injured, lost or forgotten animals; reunite lost pets with their owners and find loving 'forever' homes for the homeless and forgotten. We respond to and investigate concerns regarding abuse, cruelty and neglect and where warranted, prosecute under the provisions of the OSPCA Act.

Our Animal Protective Services Department also helps domestic, wild and exotic animals; sick, injured, abused or abandoned we are a voice for them all.

The Community Outreach & Education Department is dedicated to acting as a community resource in areas of animal education, delivering programs to adults and children that emphasize respect, compassion and understanding of all living things.

The Oakville & Milton Humane Society is a registered charity and relies on the financial support of our donors and members to do the important work we do on behalf of the animals of our communities.

Since 1987 we have also held the Animal Control contracts for the Town of Oakville and the Town of Milton, serving the community and the animals that live there.



2010 – 2011 Board of Directors

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75 years of caring

445 Cornwall Road, Oakville, ON L6J 7S8
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Charitable registration no. 119064350RR0001

Our Vision

The Oakville & Milton Humane Society is a resource centre that promotes the human/animal bond through education, prevention and protection, emphasizing kindness, compassion and respect for life.

Our Mission

EDUCATE. CARE. PROTECT.

The Oakville & Milton Humane Society:

- *Serves the communities of Oakville, Milton and the surrounding areas*
- *Promotes responsible pet ownership through education and public awareness*
- *Protects all animals, investigating and prosecuting animal abuse, cruelty and neglect under the authority of the OSPCA Act*
- *Provides shelter and care for homeless and forgotten animals and finds them loving 'forever' homes*

On the cover:

This photo of 'Patches' the Chihuahua was taken on April 1st 2011, the day he and thirty-three of his fellow Chihuahuas became part of our shelter family. Part of a hoarding situation, your Oakville & Milton Humane Society was able to rescue these wonderful little dogs, speak for them in court, laying charges against his owner and later finding 'Patches' and all his friends loving new homes. Today his name is 'Poko' and he is much loved. Here are a few words from his new 'best friend' Pam, 'Almost a year ago this wonderful little dog came into my life and stole my heart! Poko has become my best little friend and has brought smiles to everyone he meets.'

Your support allows us to be there for tiny dogs like these that need us to be their voice and we are so very grateful for your commitment to our cause.

CREDITS:

Photography courtesy of Nicole Mack, Spencer Easton, Kirsten Chapman and Ashley Brooke Campbell