



**Speaking for those who cannot speak for themselves.
We can make a difference together.**





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EXECUTIVE DIRECTOR'S REPORT

One of my most exciting events of 2010 was adopting Gorilleeea. As many other foster families do each year, we raise orphan kittens, sometimes from as young as two or three days old. Last year, we raised 10 babies, all single orphans. In the late fall, we took in a tiny infant, eyes closed and with the remnants of her umbilical cord still attached. A little furry baby at that age needs to be bottle fed every 2 – 3 hours 24 hours a day, and I was pretty pooped from a long summer of fostering. But, this wee girl was destined to come into our home, it seems.

When Gorilleeea was about three weeks old, we could see that something was terribly wrong with one of her back legs. The veterinarian told us that it was hard to tell at this young age, but it was certainly a possibility that the leg would have to be removed as she got older. Well, then, we fell in love – as she grew and started to motor around, she hopped everywhere, climbed everything and darted up and down the stairs. She began to mingle and socialize with the other cats and she and our dog Darcy became best friends.

At six months old, Gorilleeea lost her leg and we expected her to be at the vet for about 5 days, post surgery. But after only 36 hours, the clinic called and told us to come and get her because she was up and about and didn't need their care. We were nervous to bring her home and worried about how she would manage – there was no need. We put the carrier

down on the floor at home and opened the door – and out she came – 22 staples and three legs – she hopped about, climbed everything and darted up and down the stairs, just like before. We couldn't believe our eyes and I started to cry. We weren't worried anymore.

We made the decision to adopt our little three legged kitten and make her a permanent member of our family and we are so proud and happy to be a part of an organization that makes miracles like Gorilleeea happen. Something like this is only possible because of dedicated foster families, devoted volunteers, generous donors, hard-working staff and the belief that when an animal comes into our care, we are meant to do everything that we can possibly do for it. And, that's what we do.

Miracles happen every day at the Oakville & Milton Humane Society only because of your support. Thank you for helping us continue to make a difference.

E. J. Halder
E. Johanne Golder
Executive Director
Oakville & Milton Humane Society





CHAIRS REPORT

Welcome to the 2010 Annual Report for the Oakville & Milton Humane Society. It has been a pleasure serving the communities of Oakville & Milton as acting chair of the society.

2010, as every year has, brought us financial challenges and with your support as members, donors and volunteers we were able to meet those challenges and continue to speak for those who cannot speak for themselves. In addition to our shelter volunteers we have many others that work on fund raising events within our community. These have become signature annual events that bring out Oakville's & Milton's generous residents in financial support of the service that we provide to all of the animals that pass through our facility every year. Then we have our shelter management and staff and the Board of Directors that are all totally dedicated to the welfare of our shelter's residents.

If you love animals, and you must, as I do, as you are reading this report, you know the unconditional love and affection that our pets bring to us every day. That's why we work so hard each day to help the animals in our care find their 'forever' families, where they will be loved and valued each day.

From the 2010 financial results that are printed in this report you will see that it costs in excess of \$2 million annually to provide all of the services that we have committed to in and around Oakville & Milton. The support of the volunteers, donors and all that contribute to the successful running of our shelter are truly rewarded by the animals themselves. They cannot say thank-you in words that we understand but you all know how they say it and they say it often.

I would personally encourage everyone to enjoy the love that a pet can bring to your home and it is for that reason that I would seek your support for our animals in any way that you can... I promise, you won't regret it!

A handwritten signature in black ink, reading "Roger Lapworth". The signature is fluid and cursive, with a long horizontal stroke extending from the end.

Roger Lapworth
Chair, Board of Directors
Oakville & Milton Humane Society





ANIMAL CARE

As much as we try to find a 'forever' home for our animals as quickly as possible...the reality is that some of our dogs, cats and small animals may be part of our shelter family for many months. It's with this thought in mind that we provide as much environmental enrichment as possible during their stay with us.

Several years ago a major fundraising campaign raised the money needed to add two cat socializing rooms to the side of our building. Designed with the comfort of our cats in mind, the rooms feature big sunny windows with extra deep windowsills, purrrfect for basking in a sunbeam. The room is filled with cat toys, scratching posts, tunnels and climbers...it's a virtual 'Catopia'. Our dedicated cat socializing volunteers make sure each cat spends some time in these rooms as often as possible, letting the cat lead the way in whether they want to play, lounge or curl up on a willing lap. For our cats recovering in our isolation room, we have 'Finch TV' a flight cage of finches that they can watch as they get well.

"The greatness of a nation and its moral progress can be judged by the way its animals are treated."

~ Mahatma Gandhi

Genevieve Reisinger, our Animal Behaviour Coordinator, is a dog's best friend in the shelter, designing and implementing ways to keep our 'hounds' happy while they wait for their new families. Our dedicated dog walking volunteers make sure the dogs get loads of attention as well as a good long walk and a play in our dog pen. In addition, Genevieve designs a training program for each of the dogs so the volunteers can teach them some basic manners, commands and a trick or two, keeping their minds as busy as a walk keeps their bodies.

Small Animal Socializers help us to provide exercise, stimulation and a cuddle to our small animals, helping them to stay gentle and ready for their new homes.

Wildlife

This year brought some interesting wildlife to the Shelter! We rescued a fawn that was just a few days old, a couple of fox pups that kept finding their way to a viaduct and many, many baby wild animals that needed our help.

Often the baby wildlife that comes into the Shelter may be reunited with its parents and released. In others as in the case of the fawn and the fox pups we are grateful for the help of the Toronto Wildlife Centre and Niagara Wildlife Haven where they can be raised and returned to the wild.





Thanks to the generosity of the community, we are able to help orphaned, sick and injured homeless animals through The Charlie Fund. A record number of animals needed our help this year, animals that, in many shelters, would not have found their 'happily ever after'.

The Charlie Fund provides expensive milk replacer formulas for the many kittens that come into the shelter each spring. This year we were able to help a litter of orphaned puppies that had been abandoned on the steps of another shelter. The shelter called us, knowing that they would not have the resources to help these five tiny Shih Tzu puppies. The Charlie Fund provided the puppy milk replacer formula, staff and volunteers provided the around the clock care...and eight weeks later we had five bouncing baby shih tzus ready for their 'forever' families!

Other animals in need included a group of abandoned Yorkies in desperate need of dental surgeries, cats and a dog requiring Entropion surgery to alleviate the pain of an intumed eyelid. We were able to treat numerous severe urinary tract infections in cats and dogs. The Charlie Fund allowed us to have cardiac ultrasounds done on cats to determine treatment. Two cats that fell from high balconies owe their lives to The Charlie Fund. Eye removals, setting of broken bones...all this and much more was accomplished through the generosity of donors to The Charlie Fund.

Each year The Charlie Fund recognizes a veterinarian/clinic for their commitment to the animals in our care. This year the award goes to Dr. Lorraine Hiscox of Derry Road Animal Hospital, in recognition and with much appreciation for surgeries performed for severe dental problems .

“An animal's eyes have
the power to speak a
great language.”

~ Martin Buber



"We have raised dogs from puppies and later adopted older dogs to give them a stable home in which to age gracefully. We have believed and supported The Charlie Fund since its inception. As time went on, we realized that we wanted to make a more lasting contribution and in 2004, working with Anne Smith, we presented the Oakville & District Humane Society with a draft structure for an endowment fund for The Charlie Fund, accompanied by our commitment of ongoing support. Our proposal was accepted and we are proud to see the Endowment Fund working and growing. We will continue to add to it annually and through a planned legacy. We urge others to join us: you will feel as good about it as we do."

- Ken and Alayne Christie





ANIMAL PROTECTIVE SERVICES

Whether they are jumping into a dumpster to save a mother cat and kittens; crawling through a cement column to rescue a scared dog; gently picking up a newly born fawn whose mother was hit by a car or walking stubborn dairy cattle safely down the side of a busy highway...there is no place our officers will not go to try and rescue an animal in distress.

Five full time 'everyday heroes' respond to calls 24 hours a day, seven days a week, acting as both Bylaw Officers for the towns of Oakville & Milton and as OSPCA agents protecting the animals of our community from abuse, cruelty and neglect.

The summer of 2010 found our officers responding to a large number of calls for wildlife that needed our help. One call we'll never forget was for a duckling in Milton that had fallen into a well. With the help of the homeowner and the town of Milton our Officer was able to save the tiny duckling and take it to a wildlife rehabilitation centre where it recovered and was released.

In November we received a call for a dog being kept in a garage. When our Officers arrived they found 'Mea' a Victorian Bulldog/Sharpei dog, emaciated and huddled in the cold, damp garage with no food or water. After months of veterinary care, including surgery to remove an extremely painful damaged eye, 'Mea' has gained weight and gained many friends both at the veterinary clinic and with our shelter staff where she remains as cruelty and neglect charges are before the courts in her case.

Your donations keep our vans on the road and our Officers at the ready for the next animal that needs our help!



“Until we stop harming all other living beings, we are still savages.”

~Thomas A. Edison



Officer Mackasey and Mea



Highlights	2009	2010
<i>OSPCA Investigations</i>	384	359
<i>By-Law Investigations</i>	720	704
<i>Dog Bites/DOLA</i>	74	64
<i>Wildlife Rescue</i>	1516	1280
<i>Stray Dogs</i>	312	361
<i>Stray Cats</i>	412	374



“Teaching a child not to step on a caterpillar is as valuable to the child as it is to the caterpillar.” ~Bradley Millar



COMMUNITY OUTREACH & EDUCATION

Whether it is in the schools with the PATCH Program, in Kids and Critters Summer Camp or our Kindness Clubs the lessons of compassion, respect, empathy and understanding that we teach will help to build a more humane society.

The PATCH Program (People and Animals Together Create Harmony) that we bring to schools in Oakville and Milton continues to be a favourite with elementary school children and teachers alike! We are so grateful to Frank Apa of Oakville Toyota and Lexus of Oakville for his ongoing commitment to the PATCH program!

Kindness Club, for kids 6 – 8 yrs and 9 – 12 yrs continues to be an exciting program. Guest speakers, visits from animals and interesting field trips help us to teach lessons that will stay with these kids for a lifetime!

We expanded our Kids and Critters Summer Day Camp to seven weeks in 2010 and it was a resounding success! Thanks to the support of the Oakville Community Foundation we were able to offer bursaries to children from Big Brothers/Big Sisters of Halton, making their summer one they will never forget! A very generous donation from the Rotary Club of Oakville Trafalgar allowed us to include incredible field trips to The Toronto Zoo, Crawford Lake and The Donkey Sanctuary among others

	Jan	Feb	Mar	April	May	June	July	Aug	Sep	Oct	Nov	Dec	Total
Preschool	0	8	7	7	12	5	0	3	2	1	1	0	46
Elementary	1	15	26	22	2	0	0	0	1	1	1	0	69
High School	0	1	0	1	1	0	0	0	0	0	0	0	3
Projects	7	4	5	4	3	0	0	0	1	0	0	2	26
Tours	2	2	2	3	0	0	0	0	1	1	1	2	14

	Jan	Feb	Mar	April	May	June	July	Aug	Sep	Oct	Nov	Dec	Total
Patch	0	8	7	6	8	5	0	3	2	1	1	0	41
# of kids	0	96	84	72	96	60	0	36	24	10	12	0	490



"The PATCH Challenge is a program that is very special to me. Patch was not only the mascot for Oakville Toyota and Lexus of Oakville, but also my longtime friend. The PATCH Challenge was developed specifically to keep Patch's memory alive and help educate young children on why People and Animals Together Create Harmony. The Oakville and Milton Humane Society does a great job in our community in ensuring that this program and other programs such as the PATCH Challenge are administered and help animals find a safe and loving home."

*- Frank Apa, President
Oakville Toyota and Lexus of Oakville*



FUND DEVELOPMENT

Just as it takes a village to raise a child, it takes a community to raise the funds needed to help the homeless, forgotten, abused and neglected animals of Oakville and Milton.

Our monthly donor program increased, providing the kind of ongoing, reliable funds we need to care for the animals. For not much more than a gourmet coffee each week you can change the lives of animals in need!

In 2010 our thanks go out to Bryan Baeumler of Disaster DIY and House of Bryan for being the 'face' of our holiday campaign...a campaign that raised more money than any previous holiday appeal!

2010 was the first year for what is sure to become a spring tradition 'The Milton Mutt Strutt' was a great success as the people of Milton and their dogs came out to walk for the animals of Milton.

Critters Gone Country showed that our community cares enough to come out to walk for the animals in the pouring rain! The rain also didn't dampen the spirits of all the folks who brought their dogs to our bid to break the Guinness World Record for the most dogs receiving a training lesson in one location; we came close to breaking the record and everyone was thrilled to go home with a new 'trick'.

We are so grateful to folks who run events throughout the year to benefit the Oakville & Milton Humane Society. From a child's lemonade stand to the incredible Cause for Paws event at Appleby College, money raised by the community changes and in some cases, saves the lives of the homeless, forgotten, abused and neglected animals in our care.

As a local animal welfare organization, The Oakville & Milton Humane Society relies on the compassionate generosity of the community to investigate and prosecute animal abuse, cruelty and neglect, shelter, care for and find loving homes for homeless and forgotten animals and to act as a resource to the community to strengthen the humane animal bond.



Bryan Baeumler and Cleo (right)

"Saving the life of one animal may not change the world, but the world will surely change for that one animal." - Anonymous



"I started supporting the OMHS about 25 years ago but you could say my association with the shelter goes back to the early 1960's when my family adopted our first family pet, a Siamese cat.

Over the years, the shelter staff has helped me choose some of my very best buddies and has come to my rescue on numerous occasions when I've encountered lost dogs and cats and injured wildlife. I love animals and have made plans to continue helping them after I am gone through a bequest to the Oakville & Milton Humane Society."

- Jillian Wagener

Happy Tails



*"A house is not a home
without a pet."*

~ Anonymous



"We went in looking for one cat, but came home with two because they were so adorable. We named them Betty and Judy, after the two sisters in 'White Christmas' because they are 'such devoted sisters', and because we adopted them shortly before Christmas. They still sleep cuddled up, they eat together, 'hunt' for their toys together and are wonderful entertainers when we have company (they like playing 'fetch' with them). We love them to pieces, and are so happy we adopted both of them together. Our thanks to the staff and volunteers at the shelter for taking such good care of them."

- Annette Hamm and Daniel Smith

"I have no words to convey by happiness at Keiko and I becoming roommates. He is truly the most remarkable living creature – he has my heart. Thank you for the special care you have taken with him – he is who he is because of your love, patience and attention. I can only say that I hope I don't disappoint him and that I can give him all he needs for him to be happy, know he is loved and protected. Thank you for the gift of the ball – he loves it and he keeps it close by at all times." - Liisa Nisula





CUSTOMER CARE

As much as we love the animals in the Shelter, they are only part of our family until they find their 'happily ever after'...our Customer Care team makes that happen, bringing together great pets and great people, creating relationships that last a lifetime! We also know that today life can turn on a dime; our Customer Care team is there for those folks who can no longer keep their pet, working with them to learn more about the pet, making it easier to find a new forever home.

One of the highpoints in Adoption this year was our December Cat Adopt-a-Thon, we had hoped to find loving homes for 100 cats...by the end of the month a whopping 161 fabulous felines were home for the holidays!

As a low euthanasia shelter, we believe that there is a home waiting for every adoptable animal in our care...there is no happier day for our staff and volunteers when one of our longtime residents finds their new home. Keiko (pictured left) was surrendered by his owners in December of 2009 and finally found his forever home in July of 2010.

Stray cats	951
Cats surrendered by owners	149
Total cats received at shelter	1,100
Cats returned to owners	152
Cats adopted	824
Total cats given homes	976
Stray dogs	426
Dogs surrendered by owners	41
Total dogs received at shelter	467
Dogs returned to owners	365
Dogs adopted	124
Total dogs given homes	489
Other stray domestic animals received at shelter	72
Other small domestic animals surrendered by owners	62
Total other domestic animals received at shelter	134
Other small domestic animals adopted	97
Returned to Owner	2
Total other given homes	99

VOLUNTEERS

“We can judge the heart of a man by his treatment of animals.”

- Immanuel Kant, German Philosopher

Our volunteers are the lifblood of the shelter, their commitment touches everything we do at the Oakville & Milton Humane Society. Every day our volunteers make sure our cats get exercise, brushed and cuddled; our dogs receive life changing training and the joy of going for a walk and our small animals remain as sweet and social as can be! Our foster families provide love and care for animals not ready for adoption; often teaching them to trust again. Wildlife drivers carefully transport injured and orphaned wildlife to rehabilitation centres where they will be cared for and released. Pet Therapy volunteers bring the joy of unconditional love to those who cannot have a pet of their own. Special events volunteers, tour guides and educators bring our message to the community. And, office volunteers enter data, file, stuff envelopes and generally help keep things humming in the shelter. A big 'Paws Up' in thanks to all our volunteers, your dedication to our mission makes it possible.

	In Shelter	Out of Shelter	Total
Total Volunteers at end of 2010	118	63	181
New Volunteers in 2010	86		
Events, Education, Gardening	18		
Cat Socializers	10		
Cat Matchmakers	3		
Dog Trainers	11		
Foster Homes	18		
Office Help	3		
Small Animal Socializers	2		
Wildlife Drivers	0		
Kennel Help	20		
Pet Therapy	1		
Total Hours for 2010	6337.25		



*Veterinarian, Dr. Sarah Machell' (right)
volunteers in the shelter each week'*





"I began to volunteer at the Oakville Milton Humane Society as a dog walker because of my love for animals. I was so amazed by the love and care but most of all the deep dedication of all the staff. It can't help but inspire you. My family too wanted to get help. We decided to make "Critters Gone Country" a Family Day. Even our dogs get involved in raising money at the walkathon. Being involved with OHMS has been so rewarding for all of us. We were also very fortunate to have three adorable additions to our family whom we adopted from the OHMS. How lucky can we get!!!"

-Donna Kirkwood & Family



FINANCIAL RESULTS

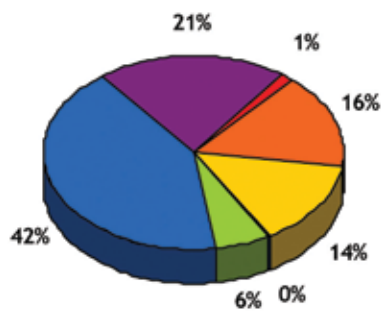
Statement of Operations

For the Year Ended December 31, 2010

	2010	2009
REVENUES		
Adoptions	\$131,282	\$118,153
Animal Control	\$936,550	\$908,650
Fundraising Income	\$457,616	\$498,079
Restricted Funds IT and Education Room	\$29,235	\$30,069
Bequests	\$354,355	\$4,663
General Shelter	\$318,081	\$255,100
Other Income	\$3,301	\$9,134
Total Revenues	\$2,230,420	\$1,823,848
EXPENSES		
Animal Care and Protective Services	\$859,719	\$769,012
Fundraising	\$122,621	\$55,792
General Shelter and Admin.	\$1,078,586	\$1,095,098
Amortization	\$67,982	\$43,551
Interest and Bank Charges	\$22,270	\$17,993
Total Expenses	\$2,151,178	\$1,981,446
Excess of Revenues over Expenses	\$79,242	(\$157,598)

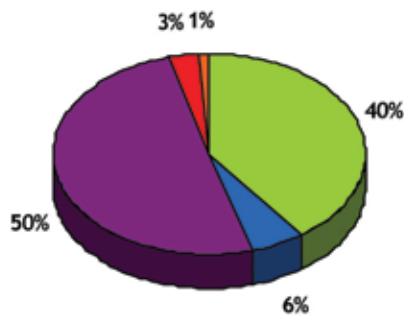
The Oakville & Milton Humane Society is an independent non-profit organization that is funded solely by donations. Since 1936 we have protected, cared for and advocated on behalf of the animals of Oakville, Milton and the surrounding areas. This year, over 5,000 animals will come through our doors, some with nowhere else to turn.

We take in and care for sick, injured, lost or forgotten animals; reunite lost pets with their owners and find loving 'forever' homes for the homeless and forgotten. We respond to and investigate concerns about abuse, cruelty and neglect and where warranted, prosecute under the provisions of the OSPCA Act.



2010 Revenues

- Adoptions
- Animal Control
- Fundraising Income
- Restricted Funds IT and Education Room
- Bequests
- General Shelter
- Other Income



2010 Expenses

- Animal Care & Protective Svcs.
- Fundraising
- General Shelter & Admin.
- Amortization
- Interest and Bank Charges

Balance Sheet as at December 31, 2010

	2010	2009
ASSETS		
Current		
Bank	\$25,312	-
Term Deposits	\$22,188	\$19,466
Accounts Receivable	\$40,967	\$36,890
Prepaid Expenses	\$1,113	\$630
Restricted Cash and Marketable Securities	\$200,822	\$232,306
Property and Equipment	\$557,826	\$544,866
	\$848,228	\$834,158
LIABILITIES		
Current		
Bank Indebtedness	-	\$14,311
Accounts Payable and Accrued Liabilities	\$186,417	\$236,276
Demand Loan Payable	-	\$35,000
Deferred Revenue	\$10,000	-
Current Portion of Loan Payable	\$5,220	\$7,840
Current Portion of Capital Lease Obligation	\$18,400	-
	\$220,037	\$293,427
Loan Payable	-	\$4,892
Capital Lease Obligation	\$16,316	-
Deferred Bldg Campaign Contributions	\$185,877	\$159,848
Deferred Education Room Contributions	\$36,117	\$38,018
Deferred IT Project Contributions	\$95,231	\$122,565
	\$553,578	\$618,750
NET ASSETS		
Invested in Property and Equipment	\$557,826	\$544,868
Charlie Fund	\$21,860	\$16,554
Unrestricted	(\$285,036)	(\$346,014)
	\$294,650	\$215,408
	\$848,228	\$834,158





In June of 2011 The Oakville & Milton Humane Society will celebrate 75 years of 'speaking for those who cannot speak for themselves'. Since 1936 we have protected, cared for and advocated on behalf of the animals of Oakville, Milton and the surrounding areas. This year, over 5,000 animals will come through our doors, some with nowhere else to turn.

We take in and care for sick, injured, lost or forgotten animals; reunite lost pets with their owners and find loving 'forever' homes for the homeless and forgotten. We respond to and investigate concerns about abuse, cruelty and neglect and where warranted, prosecute under the provisions of the OSPCA Act.

Our Animal Protective Services Department also helps domestic, wild and exotic animals; sick, injured, abused or abandoned, caring for all.

The Community Outreach and Education Department of the Oakville & Milton Humane Society is dedicated to acting as a community resource in areas of animal education, delivering programs to adults and children that emphasize respect, compassion and understanding of all living things.

Your Oakville & Milton Humane Society is a registered charity and relies on the financial support of our donors and members to do the important work we do on behalf of the animals of our communities.

Since 1987 we have also handled the Animal Control contracts for the Town of Oakville and the Town of Milton, serving the community and the animals that live in those communities.



2009 – 2010 Board of Directors

Roger Lapworth – Acting Chair
Michael Telawski – Vice-Chair
Jacqui Gerrard – Treasurer
Rebecca Dautre – Secretary

Lyn Baskett
Melissa Finley
Dianne Lemieux
Karen Tobin
Ian Waid
Mabel Watt
Sheldon Wolfson
Jennifer Young

Diana Aikin – Ex Officio
Dr. Frances Walker – Society Veterinarian



OAKVILLE
& MILTON
HUMANE
SOCIETY

Oakville & Milton Humane Society

445 Cornwall Road • Oakville, Ontario L6J 7S8

905-845-1551 shelter@oakvillemiltonhumane.ca

www.oakvillemiltonhumane.ca

Charitable registration no. 119064350RR0001

Our Vision

The Oakville & Milton Humane Society is a resource centre that promotes the human/animal bond through education, prevention and protection, emphasizing kindness, compassion and respect for life.

Our Mission

Educate • Care • Protect

The Oakville & Milton Humane Society:

- *Serves the communities of Oakville, Milton and the surrounding areas*
- *Promotes responsible pet ownership through education and public awareness*
- *Protects all animals, investigating and prosecuting animal abuse, cruelty and neglect under the authority of the OSPCA Act*
- *Provides shelter and care for homeless and forgotten animals and finds them loving 'forever homes'.*

On the cover:

Skittles was one of our 'miracle' kittens, arriving with his sister Gorilleeee when they were just days old. In many shelters kittens like Skittles and Gorilleeee wouldn't have been considered 'viable' and would never see the adoption room. Thanks to your donations, the Oakville & Milton Humane Society rescues kittens like these, bottle feeding them around the clock, caring for them until they are ready to be adopted into their 'forever homes.' The Charlie Fund supplies the Kitten Milk Replacer, the shelter supplies the time and talents of our staff... you give us the support we need to make new tomorrows for these darling little ones!

Skittles quickly found his forever family and has grown into a beautiful boy! You can read more about his sister Gorilleeee and her 'happily ever after' in our Executive Directors message.

Donor photography and Executive Director Photo generously donated by Lianne Howie, www.LuckyMutt.ca

Design generously donated by Michele Allan

Photo of Bryan Baeumler generously donated by Spencer Easton