



OMHS Impact Report 2022

Making a Difference, One Animal at a Time



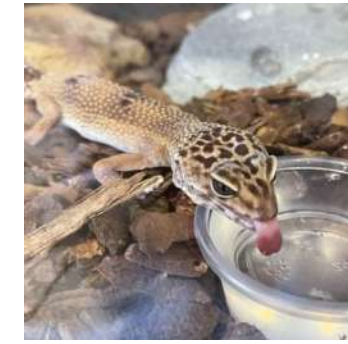
Mission

We are dedicated to protecting and making life better for animals and connecting the communities that care about them in Oakville and Milton.

Goals

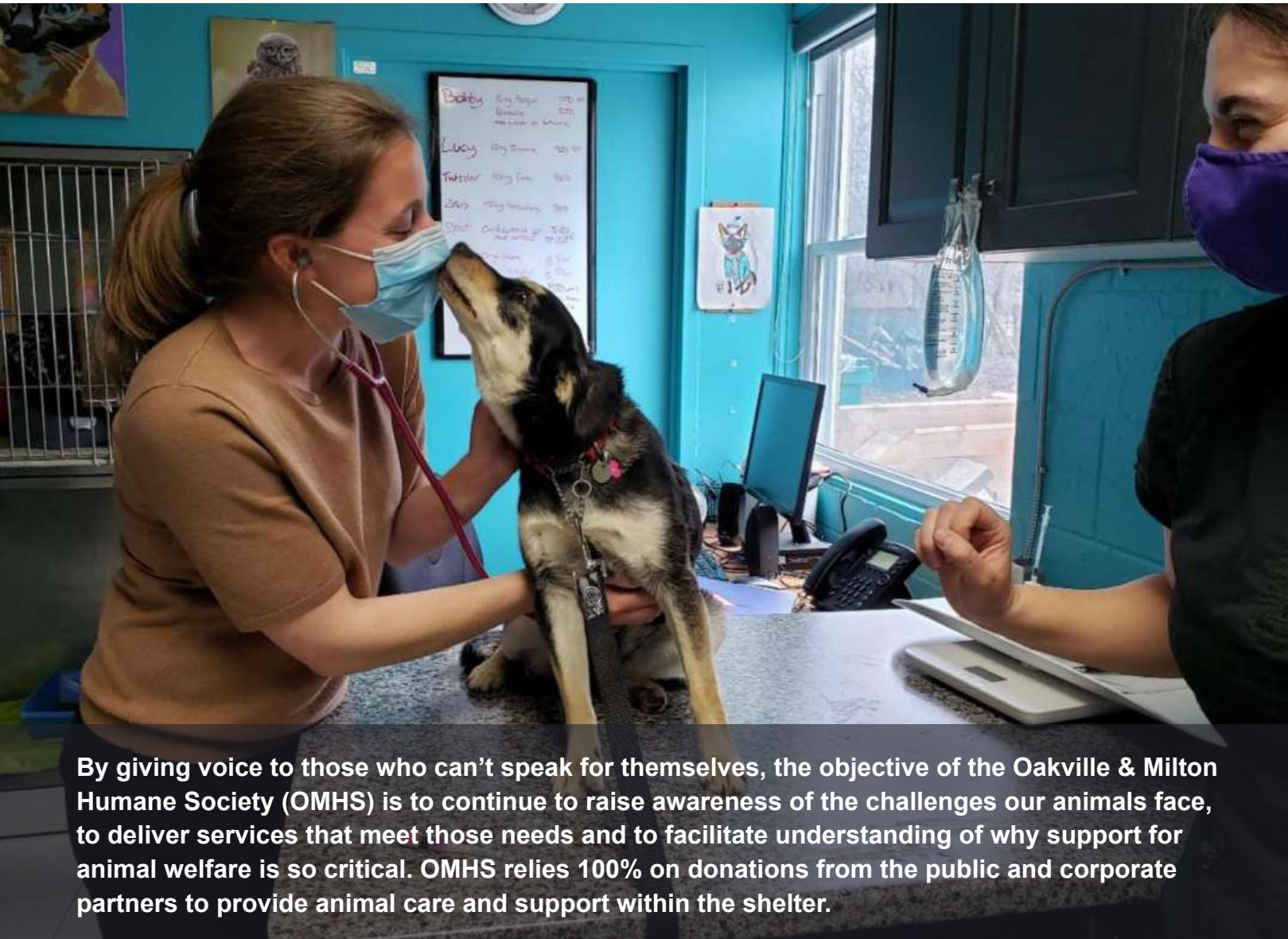
The foundation of our 2019-2022 strategic plan is built on four pillars:

- Quality of Care
- Community Engagement
- Financial Stability
- Suitable Facilities



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By giving voice to those who can't speak for themselves, the objective of the Oakville & Milton Humane Society (OMHS) is to continue to raise awareness of the challenges our animals face, to deliver services that meet those needs and to facilitate understanding of why support for animal welfare is so critical. OMHS relies 100% on donations from the public and corporate partners to provide animal care and support within the shelter.

Message from our Board Chair and Executive Director

Welcome to the OMHS 2022 Impact Report. We are proud to share the incredible progress we have made in protecting animals in the communities we serve. From our adoption program, which has found loving homes for countless animals, to our outreach programs educating the community on responsible pet ownership, to our animal protection services that provide critical care and support to animals in crisis, our efforts focus on positively impacting the lives of animals.

We are continually inspired by the passion and commitment of everyone who has contributed to our mission. From providing loving homes for animals in need to advocating for animal welfare and supporting our programs and services, your efforts have significantly impacted countless animals' lives.

None of this would be possible without the unwavering support of our amazing community, dedicated volunteers, and hardworking staff.

As our strategic plan outlines, we are committed to ensuring that OMHS has the resources and facilities necessary to continue protecting and caring for animals. Despite our progress, we are still faced with a significant challenge - our facility. As part of Oakville's midtown redevelopment, we're eagerly working with our partners at the Town of Oakville to find a new location that will serve the needs of animals in our care and the growing demands of our community.

When you appreciate all that has been accomplished, we hope you feel proud of your role in making a difference, one animal at a time.

Together, we can continue to create a world where all animals are treated with kindness and respect.

Thank you for your continued support and dedication.



C. Shold

Clayton Shold
Chair, Board of Directors



Jeff Vallentin

Jeff Vallentin
Executive Director

2022 Board of Directors

Clayton Shold
Chair

Michael Spinelli
Treasurer

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Director

Nelia Rutledge
Director

Brandon Cunningham
Director

Eileen McCormack
Director

Nilpa Srivastava
Director

418 animals found their forever homes



225 animals reunited with their families



279 active volunteers



13,527 total volunteer hours



39,870 total foster hours

9,129 calls responded to by Animal Protective Services (APS)



1,550 people reached through educational programming

Providing love and care for every animal

We believe that every animal deserves to be treated with compassion and respect. Every day, we prioritize the quality of care we provide for the animals in our care, implementing new initiatives and improvements to ensure that every animal receives the love, attention, and medical care they need to thrive.

The key to Maple's success

Maple was just a puppy when her journey with OMHS began. While living with a family, Maple fell ill with Parvovirus, a highly contagious, life-threatening condition. Unfortunately, her family wasn't able to help her, so Maple was surrendered to OMHS for care.

After receiving emergency medications and intravenous fluids, Maple was monitored around the clock. Thankfully, after five days this tough pup started to bounce back.

As she continued to heal, she remained in isolation while receiving the best medical care, as well as lots of reassurance and ever-important cuddles. With our love and support, Maple grew stronger and was soon ready to move in with a foster family.

But the illness had robbed Maple of learning important socialization skills so her foster family put a huge amount of effort into making up for lost time. And while teaching her important new skills, Maple's foster family fell in love with their new puppy and decided to give her a forever home. Thanks to lifesaving care from OMHS, Maple is now healthy and enjoying her happily ever after.



Walter's happy tail



After being driven to a wooded area and abandoned, Walter became severely emaciated. Walter had also likely suffered for some time prior to his abandonment. We don't know how long the young dog waited in the woods, alone and afraid, for someone to come for him.

When rescued, Walter was skin and bones. His ears were crusted shut and a skin infection had caused him to scratch non-stop.

At the shelter, Walter's new life began. As a dog that had been starved, he was initially fed with a strict schedule of small meals to avoid a serious condition known as refeeding syndrome. Walter was also started on antibiotics and medicated baths for his ear and skin infections.

Despite all he has endured, Walter's sweet spirit was unbroken. This gentle pup loved people and he had quickly become a staff and volunteer favourite.

Thanks to your support, Walter got a second chance for health, happiness and protection from harm.

Through PAWS, we continue to be an ally to animal rescue organizations from outside of our region and province as a resource to providing care for animals that would otherwise face suffering or abandonment.



Saving Shelby

Emaciated, dehydrated and too weak to go any further, Shelby staggered off a curb and collapsed on the street. A shocked witness notified OMHS, and Shelby was rushed to a veterinary emergency hospital.

At the hospital, doctors immediately started Shelby on IV fluids. Her elevated kidney values indicated that she had likely ingested a toxin. Over the following days, staff provided

supportive care as Shelby fought for her life. Her will to live was strong and, on the fourth day in the hospital, she finally began to eat. Shelby is now back at OMHS and being cared for by our dedicated registered veterinary technicians.

Shelby had no microchip or other ID. No one came to the shelter looking for her. But she came to OMHS, where every animal's life is valued. Most importantly, Shelby is alive today because of donors like you.



The Charlie Fund: saving lives 40 years later

The Oakville & Milton Humane Society (OMHS) Charlie Fund was created to provide emergency and specialized veterinary care for animals in need of life saving treatments and surgeries. With the help of generous donors, the Charlie Fund has been able to provide essential medical care to animals and give them a second chance at life.



Elvis arrived at OMHS with a fractured pelvis. Thanks to The Charlie Fund, he underwent major orthopedic surgery that restored his ability to walk. Given a second chance, he can enjoy playing with his toy fish again.



Nutmeg came to OMHS with a broken leg that was not salvageable. After surgery to amputate his leg, he was up and on the road to recovery. With his mini 'cone' to protect the area, monitoring and medication administration by our RVTs, Nutmeg felt better with each day.



Maximus was struck by a car, leaving him with severe front leg injuries. He underwent two two extensive surgeries, but one leg required amputation. Thanks to The Charlie Fund the young pup recovered well and is now pain-free, active and has found his forever home.

Connecting with our community for animal welfare

We believe that community engagement is key to promoting responsible pet ownership and improving animal welfare in our community. In 2022, we continued to host a variety of community events and educational initiatives designed to bring people and pets together and raise awareness of animal welfare.

Building humane communities



As a community-minded organization, OMHS focuses not only on helping animals, but also the people who care for them. That is why our Community Outreach and Education team is dedicated to providing programs and events that teach lessons of compassion, respect, responsibility and empathy to children and people of all ages in Oakville and Milton.



Justin from Canadian Border Services brought Olga, a black lab, to OMHS's Dog Days of Summer Camp. Olga is a food, plant and animal specialist which means that she can detect these odours when they are present. Olga is taught to search and alert to these odours.

Olga demonstrated her abilities by indicating on luggage that had food. After demonstrating her skill set, the kids, Olga and Justin posed for some photos and Olga got lots of positive attention from the campers. It is hard to decide who had more fun.



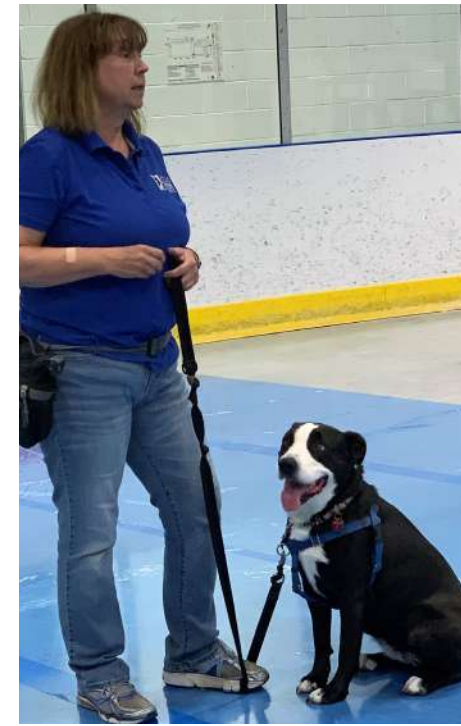
Councillor Jeff Knoll for stopped by OMHS for a tour of the shelter and to chat with our Executive Director, Rick Perciante. They discussed how the Society is responding to the dramatic rise in pet surrenders and how the public can help in an episode of Knoll's News.



Microchips save lives

A microchip is only the size of a grain of rice but can help get your pet home safe and sound for their entire lifetime! It includes a family's contact information so if your best friend ever goes missing, the chip can speak for them and let shelters and veterinary clinics know where to return them.

Rosie is just one of many happy reunion stories OMHS sees every year that happens thanks to microchips.



She has Beauty and brains

OMHS partnered with the Town of Oakville for a week of activities and guest speakers focusing on dogs and the importance of interacting with dogs safely.

Beauty, a lab mix, who had been available for adoption since September of 2021, taught the kids why we train the dogs at the shelter.

Our campers learned to ask permission and wait for the affirmative response before approaching a dog. They learned to greet the dog appropriately by not leaning over her and petting under the chin or along the side. Keeping things calm, short and positive made the greeting enjoyable for all.

Beauty thought the attention from the kids was amazing and would likely have stayed there all day.

OMHS education programs for children are essential because they help teach kids about responsible pet ownership and animal welfare. In addition to promoting safety around animals, educating children about the proper care and treatment of animals helps to prevent animal cruelty and neglect.

A record breaking Patch Campaign

A big paws up to Frank Apa and his team at Lexus Of Oakville for raising a record-breaking \$22,022.05 for this year's Patch Campaign! The campaign has been running for over 20 years in support of OMHS and has raised nearly \$284,000 in tribute to little Patch, Frank's beloved Shih Tzu, who brought so much joy to everyone he met.

We would like to thank Frank and Lexus of Oakville for their passion and dedication to helping educate children about the importance of kindness towards animals and their commitment to helping the most vulnerable animals in our community.



Congratulations to Lillian for winning the the PATCH Challenge Award presented by Frank Apa, President of Lexus of Oakville (R) and Rick Perciante, Executive Director at OMHS. It's awarded annually to a child who has made a positive impact through their kindness to people and animals.

Lillian was recognized for always looking out for the welfare of others and the many animals she comes across. Each day she walks her golden retriever Daisy, feeds and looks after her bearded dragon. She made and sold items and donated the proceeds to the OMHS. Thank you, Lillian, for all that you do for the animals!

Vital care for animals in distress

At OMHS, we are committed to being the first responders for animals in need in our community. Our Animal Protection Services (APS) team of dedicated staff work 365 days of the year providing lifesaving care and support to animals in need.



Providing lifesaving care everyday

No day as an OMHS Registered Vet Technician (RVT) is ever the same, but they typically include providing medications, communicating with our foster parents, investigating health concerns reported by our Animal Care Attendants and volunteers, and triaging wildlife that have been brought in.

They also answer health questions, vaccinate, deworm, prevent fleas, check for ticks and heartworm, take blood/urine samples to run lab work, book surgeries, shave mats, trim nails, listen to hearts, chart progress, and create plans for each animal to provide them the best possible care and outcomes.

In addition, our RVTs also keep a watchful eye on the mental wellbeing of all our guests, as moving into a shelter environment can often be very stressful. This includes helping move some animals into foster homes, supporting the ones who stay on site with our enrichment program, socialization and daily monitoring. This is to help ensure the population is as healthy and happy as it can be until they find their forever homes.

Our RVTs say one of the joys of their work is witnessing the power of the human-animal bond every day. This includes celebrating adoptions, especially of our long-term residents, that our RVT animal heroes have helped make possible.



Our amazing Animal Care Attendants (ACA)

While the APS team is outward facing, our Animal Care Attendant (ACA) team is focused on the care of the animals at the shelter. They feed, clean and care for the animals every day of the year. Many of our ACAs have graduated college with a certificate in Animal Care. All of our ACAs have completed training in fear free techniques to further attend to the wellbeing of the animals.

ACAs have experience reading body language of multiple species. Many of the animals they work with are not well socialized and ACAs work to help them cope with foreign environments and to build confidence in making new relationships. For every successful adoption from OMHS, there are countless hours of work that is required first before an animal is ready for their forever home.

“ I love to see their joy when providing them with new and exciting activities. I find great value in making their stay with us enjoyable! ”

“ I love seeing the animals trust that we have the best interests for them and watching them succeed and grow until they are adopted. ”

“ One favourite part of the job for me is the effort everyone puts into enrichment; it really shows how much OMHS truly cares about the animals. ”



Raccoons, possums, skunks, oh my!


Our APS team is out in the community 24/7, 365 days of the year, providing rescue services for sick and injured animals, both wild and domestic, and are a community resource for animal behaviour and best practices.

In Oakville, our APS officers undergo extensive training in order to educate the public about pets and enforcing the Town of Oakville Animal Control by-law to help maintain a safe, respectful and welcoming atmosphere that benefits all residents of the Town. OMHS' Animal Protective Services Department responded to 9,129 calls in 2022 responding to wildlife ranging from animal cruelty reports to skunks stuck in ice cream containers.

Animal Protective Services (APS) was dispatched to a call for an animal that had been bitten by the caller's dog.

When Officer Price arrived, it turned out to be a rare albino opossum.

The opossum was safely transported to OMHS where it was examined by our registered veterinary technicians. Once in good health, the opossum was transferred to a rehabilitation centre where it went on to recover fully.




Animal Protective Services (APS) Officers Lee-Gifkins and Price came to the rescue of a cormorant that was discovered on an apartment balcony with blood coming from its beak. After the bird was safely contained and brought back to the shelter, our Registered Veterinary Technicians did a full examination and found the bird was in good health.

They determined the blood was likely from a fish it had eaten. APS Officer Price then found a beautiful spot near the Oakville boat docks to release this magnificent water bird!

Bronte Creek Provincial Park requested the assistance of our APS team for a possibly injured raccoon. APS Officer Bergasse responded and found what appeared to be a healthy-looking raccoon that had been taking a nap next to the main path at the park. With the help of the Park Warden, they set up a humane trap to help relocate the raccoon within the park. It only took a day for the raccoon to find it's way into the cage and after an assessment, the raccoon was deemed healthy and ready to be relocated. The raccoon was then safely released to a quieter area of the park.



Making a splash in the community: helping people and animals in need

Hosting fun and impactful events is a key part of our fundraising strategy at OMHS and a meaningful way to build awareness of animal welfare. In 2022, we continued to host a variety of campaigns and community fundraisers, bringing people together to have fun while making a difference for animals in our community.

We continued to work closely with other organizations, building partnerships and collaborations to create a stronger, more connected animal welfare community.



Prancing the night away

Prancing with the Stars 2022 presented by Royal Canin danced into our hearts by raising more than \$145,000 for animal welfare in our community! The sold-out event featured impressive performances from community stars Melissa Barlock, Bryan McClenaghan, Jasmin El-Hamad, Katherine Dawick, John Scarlett and Loretta Phinney and their professional dance partners.

Katherine Dawick and her partner were awarded Best in Dance Show, and Loretta Phinney won the trophy for top fundraiser. Prancing with the Stars 2022 proved once again, that there is nothing like the love of animals and their welfare to bring our community together. The funds raised will go such a long way in helping us find more forever homes for our animals and providing them the best possible care.

This incredible night was made possible thanks to the leadership of the organizing committee led by Cari MacLean and Karen Moniz, and the generosity of sponsors, including Royal Canin, P3 Veterinary Partners, Ren's Pets, Nexus REIT, Starshot Marketing and the Oakville Animal Clinic. Photo Booth Sponsor Boehringer Ingelheim and Signage Sponsor Acura of Oakville.

Mission Pawsible 2022

As we closed our mission this year, we thought of all the people that participated – those who walked, celebrated, rode bikes, donated and participated in the many activities. We enjoyed bringing our community back into the shelter! We call it Mission Pawsible because, quite simply, what we do isn't possible without you. We are 100% reliant on donations, so your efforts and generosity always make a big difference.



We came very close to achieving the mission this year—we reached 85% of our goal. These funds go towards offering the best possible care and shelter to more than 3000 animals we look after each year, in the hope they can go on to have happier and healthier lives.



Keeping pets and people together: the OMHS Pet Food Bank turns one!

The Ontario & Milton Humane Society (OMHS) Pet Food Bank has been making a significant impact in the lives of pets and their owners who require support in feeding their furry friends. Since its inception in 2021, the OMHS Pet Food Bank has provided over 220,000 meals and 1,000 kg of cat litter to help keep pets and their people together.

Through partnerships with 12 food banks, the OMHS Pet Food Bank has been able to support over 20 community programs across Oakville and Milton. In 2022 alone, the food bank provided over 115,000 meals to people who require assistance in feeding their pets.

The OMHS Pet Food Bank was initially launched as an emergency response to the COVID-19 pandemic. However, it has grown to become a crucial resource for people who are facing food insecurity. The food bank's mission is to keep pets and people together for life, and it has been able to achieve this through the support of volunteers and partners



pet food bank has quickly become an OMHS service that many people rely upon to ease financial burden and care for their pets. OMHS and family members like Eddie, pictured above, are grateful for the community's support.

A volunteer group from Purina (left) recently visited the shelter to assist in packaging and preparing the pet food for distribution to more than 350 pets we serve through our food bank partners throughout Oakville and Milton.



The last swim of the Summer

While the day was damp and dreary you could tell our furry friends still had a blast as they jumped, splashed and played in the pool with their new friends at our second annual Doggy Dip! Thanks to all our volunteers whose hard work made this splashdown possible.



The Doggie Dip not only brings together our supporters, volunteers and the public, but it also plays an important role in helping fund the care that the Oakville & Milton Humane Society provides thousands of vulnerable animals all year long.

Making a difference, together

At OMHS, we are grateful for the dedication and hard work of our animal heroes - the volunteers, staff, and supporters who make our mission possible. In 2023, we celebrated the contributions of these animal heroes, recognizing their tireless efforts to improve the lives of animals in our community.



Our cat volunteers spend about 2,100 hours a year working with our felines to have them feeling and looking their best until their forever homes come along.

Our cat socializers help reduce the stress and boredom some of our shelter cats may feel while staying at the shelter. They do this by spending their time socializing and providing enrichment to shelter cats in the form of exercise, play, visual stimulation and grooming.

Our matchmaking volunteers play an important role in showcasing our shelter cat's personalities to prospective adopters, which is a huge part of helping them find their forever homes.



At full capacity, our dog handling volunteers go out on roughly 5,000 walks/training sessions with the shelter dogs each year. They also brave all kinds of weather and challenges to make sure that the dogs get the exercise and skilled handling that they require.



In 2022, our amazing foster families fostered for a total of 39,870 hours! OMHS foster parents helped animals lose weight, gain confidence, recover from surgery and much more. Thanks to them, dozens of animals that needed extra love, care and training were able to live in comfort and care while they looked for their forever homes.

Team building for OMHS



In 2022, OMHS hosted several corporate teams performing helpful duties around the centre. Staff at Whole Foods, Virox and A1 Air Conditioning are some of many businesses that participate in these meaningful experiences in support our mission to care for animals in need.

Corporate volunteering is an excellent way to bring your team together and make a positive impact in your community.



Barkin' for a bargain

The Barkin' Bin Thrift Store plays a key part in supporting the animals at the OMHS. Our hardworking volunteers sort through donations, price items and display and rotate them in the store to create a welcoming environment for all who visit. They also run auctions for more valuable items to generate even more funds. Their hard work pays off with all proceeds from the OMHS Barkin' Bin going directly to help the animals.



OMHS Volunteer Awards 2022

OMHS is thrilled to recognize the work of our amazing volunteers and partners through our Volunteer and Community Awards Program. Whether they are performing administrative tasks, working with the animals, or out engaging with the community, we would not be able to provide the same quality of care for the animals, or our community, without our animal heroes and partners!



Outstanding Volunteer Service Award
Albert Darimont



Lifetime Achievement Award
Melanie McGlynn



Youth Crusader Award
Alessia Bedernjak



Outstanding Corporation Award
Ren's Pets (Cassidy Scholtens, Senior Market Manager)



Outstanding Veterinary Partner Award
Oakville Animal Clinic



Foster Family of the Year Award
Sandra Do Rego & Family

Grateful for our donors' lifesaving contributions

As a non-profit organization, OMHS relies on the generosity of our donors and supporters to fulfill our mission of improving the lives of animals in our community. We take our responsibility as stewards of donor funds very seriously and work diligently to maintain our financial stability to ensure that we can continue to provide the highest quality of care to every animal in our care.

A great place to play



A massive paws-up to the Ontario Trillium Foundation (OTF) for the transformational grant OMHS received to help rebuild and recover from the impact of COVID-19. This special grant helped OMHS improve its fundraising and data management capacity, which impacts all areas of our life-changing work in our

community. OTF has made an enormous difference for the animals over the many years, and their recent gift helped us make enhancements for the increased number of animals staying with us. We are so grateful for your support.

Stephen Crawford, MPP for Oakville says he is *"delighted that our government is making this investment in the OMHS as part of our recovery from the effects of the pandemic. I am a great supporter of the OMHS and the wonderful work they do in our community."*

Finding forever homes faster thanks to PEDIGREE Foundation



Thank you to PEDIGREE Foundation for selecting OMHS to be among the first recipients of the PEDIGREE Foundation Canadian Grant Program! With this important funding we will be expanding our Pet Food Bank, filling even more tummies, as well as further enriching each dog's journey with us while at the shelter.

The PEDIGREE Foundation is working with eight animal shelters across Canada, including the Oakville & Milton Humane Society, to respond to the surge in pet surrenders.

The Pedigree Foundation, a non-profit established by Mars, Incorporated, launched its first-ever grant program in Canada in October and was created by the makers of PEDIGREE food for dogs. Their focus is helping dogs find loving homes — a goal we share!

Monthly donor love



“

I wish with all my heart that all the cages at every animal shelter were empty; that every animal had a warm home and family, to love and be loved by. While I hold on to the hope of a better future, I try to do my part in ensuring the animals are well taken care of; that the incredibly dedicated people tending to them have the support they need, to keep the animals free of illness, injury and hunger; every single day.

I'll keep doing what little I can, and maybe one day, my wish will come true.

”

Russell Gonsalves, OMHS volunteer and monthly donor

Thank you to our special supporters

Transformational

In loving memory of Wilson Miller's lifetime love of dogs

\$10,000+

David Gallinger
Doreen Ford
Lisa Studnicki-Hunt
Nicole & Denis
Six Anonymous Gifts

\$5,000+

Bernie & Robert Neilson
Cheryl Clark
Claude King and Carol German
Jennifer Richter
Jennifer Soper Mallett
John Quinlan
Katherine & Jamie Dawick
Phinney Real Estate
Tom & Marlene Gallinger
Five Anonymous Gifts

Estate Gifts

Colin Maxwell Hall
Gundrun Vernaleken
Hannelore Hewitt
Marie Joyce McLean-MacDonald
Marilyn Bieles
Marjorie E. White

Foundation Grants

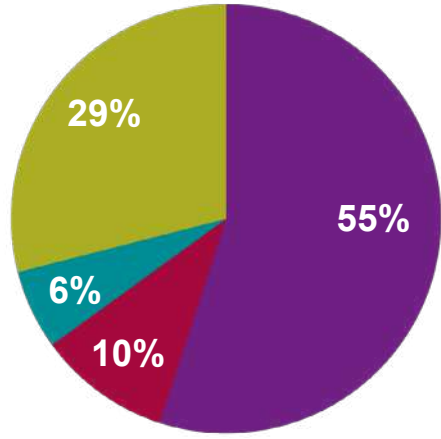
Augy & Anna Carnavole Foundation
Bo & Arlene Wisser Endowment Fund
Brian & Susan Thomas Foundation
Chabot Family Foundation
Enterprise Holdings Foundation
Frank & Janice Lochan Private Foundation
Gear Foundation
Harbourfront Gives Foundation
Harry & Nora Okada Family Fund
Jim & Barb Snow Foundation
June & Ian Cockwell
McMillan Family Foundation
Oakville Community Foundation
Ontario Trillium Foundation
Pauline & Don Smith Family Foundation
Pedigree Foundation
Peter Gilgan Foundation
PetSmart Charities of Canada
RBC Foundation
The Cheshire Cat Foundation
The P & P Murray Foundation

Corporate Partners

Lexus of Oakville
A1 Air Conditioning and Heating
Acura of Oakville
Boehringer Ingelheim
Back to the Bone
cake eyewear
Cats' Castle Cat Hotel
Delta Bingo & Gaming, Oakville
IDEXX
Magnes Group
Nexus REIT
Oakville Animal Clinic
Oakville Kitchen & Bath Centre
P3 Veterinary Partners Inc.
Pivot Dog Biscuits
Ren's Pets
Royal Canin
Skedaddle Humane Wildlife Control
Starshot Marketing
The Oakville Hearing Centre
Virox Technologies Inc.
Yogen Früz

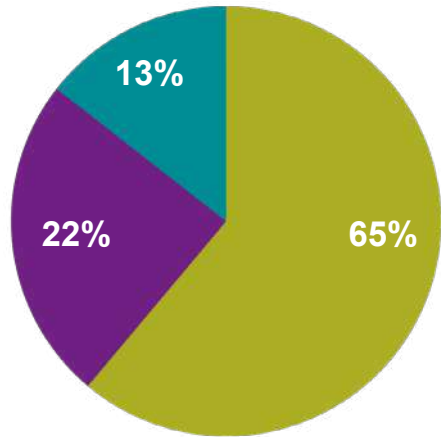
2022 financial results

Revenue		2022
Fundraising	\$	2,194,430
Animal Protective Services	\$	1,180,076
Community Engagement	\$	232,063
Other Revenue	\$	408,722
Total Revenue	\$	4,015,291



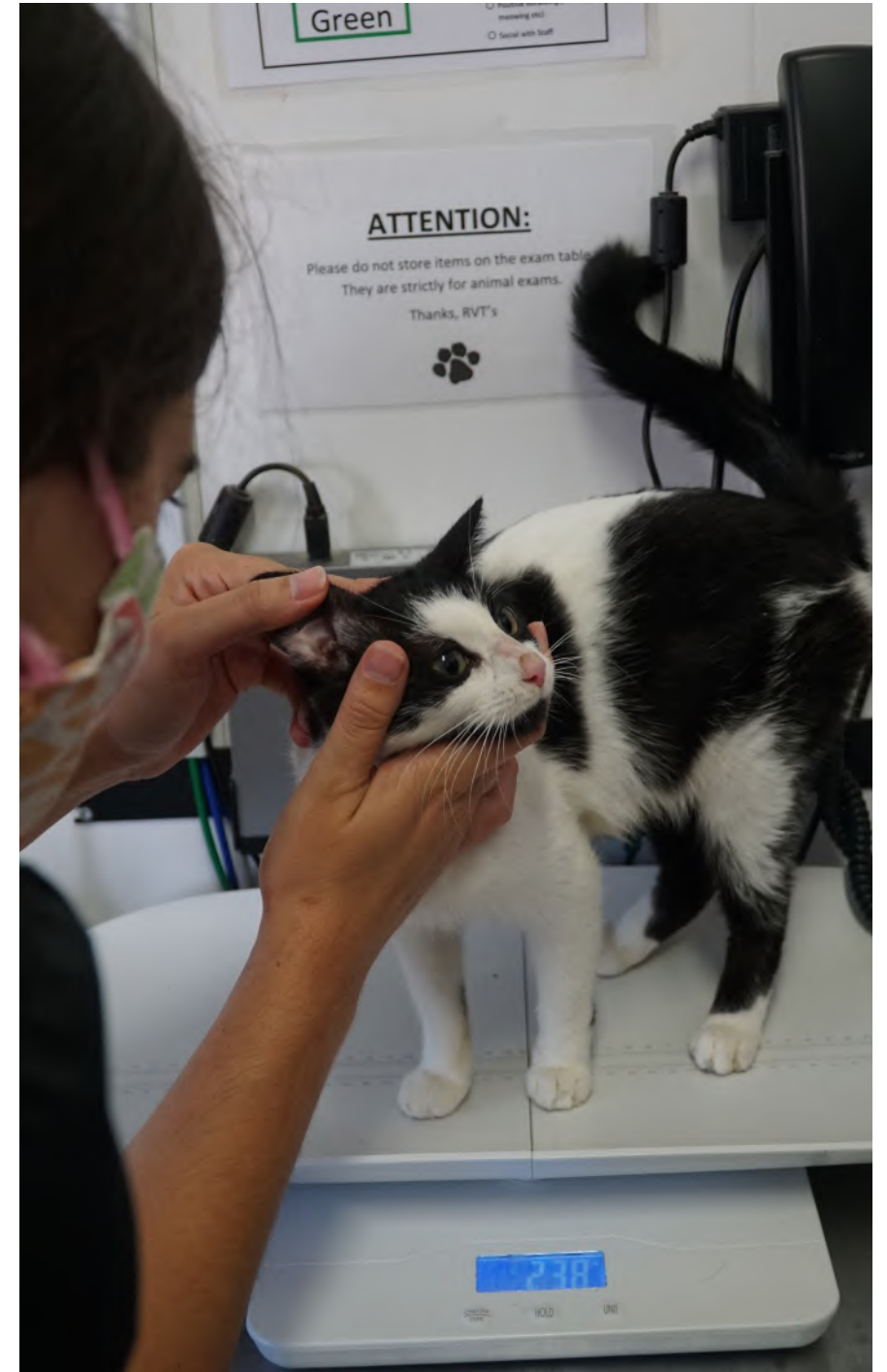
- Fundraising
- Animal Protective Services
- Community Engagement
- Other Revenue

Expenses		2022
Fundraising	\$	809,598
Programs & Services	\$	2,428,038
Finance & Administration	\$	497,391
Total Expenses	\$	3,735,027



- Fundraising
- Programs & Services
- Finance & Administration

Net Income	\$	280,264
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omhs.ca

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Charitable Registration No 11906 4350 RR0001

